

2023

**The Napoleon State Bank Pickin' in the Orchard Presented by Koors Heating and Cooling
Concert FAQ's**

Q- Where can I purchase tickets?

A- Tickets can be purchased on our website at <https://www.highpoint-events.com/concerts> under the concert series tab or at the concert.

Q-What is the cost per ticket?

A- Good news! There is no cost per person; carload only! Carpool with your family and friends to fill your vehicle (max 6 people) for a fun night out! The cost per carload is;

5/27 - \$20 in advance or \$30 at the gate

6/17 - \$20 in advance or \$30 at the gate

7/01 - \$25 in advance or \$35 at the gate

7/29 - \$25 in advance or \$35 at the gate

8/12 - \$20 in advance or \$30 at the gate

10/14- \$25 in advance or \$35 at the gate

Q-What time are the concerts?

A- Concert times vary depending on the date and should last about 2.5 hours;

5/27- 6pm gates open at 5pm

6/17- 6pm gates open at 5pm

7/01- 6:30pm gates open at 5:30pm

7/29- 6:30pm gates open at 5:30pm

8/12- 6pm gates open at 5pm

10/14- 5:30pm gates open at 4:30

Q- Are the concerts family friendly?

A- Absolutely, children are welcome! All children under 16 years of age must be accompanied by an adult and supervised at all times. There will be family friendly games located in the Kid's Zone.

Q- What food will be available?

A- There will be a variety of food trucks at each concert available for you to purchase from all evening long! You may also pack a picnic, snacks, or your own non-alcoholic beverages.

Q- What is your alcoholic beverage policy?

A- Alcohol will be available for purchase in designated areas. No alcohol will be allowed to be brought onto the property. Coolers and over-sized bags may be subject to search by Highpoint staff or event security.

Q- What type of seating will be available?

A- There will be a few tables and chairs available to use, they are first come first serve. You may bring your own lawn chair or blankets to sit on! If your company is interested in our VIP area located on the top deck of the Mill Barn, please reach out to Alyssa at alyssa@highpoint-events.com

Q- Are tents and umbrellas allowed?

A- Umbrellas are allowed, however pop-up tents are not permitted.

Q- Are pets allowed to attend concerts?

A- We love our pets as much as you do, however, for the concerts we ask that you kindly leave them at home.

Q- Are concerts rain or shine?

A- Yes! We are hoping Mother Nature likes great live music as much as we do and will cooperate however, if the need arises where it is unsafe to be outside and the concert needs to reschedule, we will

Q- What is the refund policy?

A- All car load tickets are non-refundable from Highpoint Events. Therefore, we suggest on the ticketing site to add the purchase protection for \$1.82.

Q- Can I bring my camper to stay onsite?

A- Unfortunately, no one will be allowed to stay onsite after the concert. For lodging, we are conveniently located three minutes away from two nice hotel options; Hampton Inn and Holiday Inn.

Q- Where can I park?

A- Parking is located at Highpoint Events in the gravel lot. Please DO NOT park in the grass unless directed to by the parking support crew!!

Q- Can I pick apples or have my children pick apples?

A- No, please be respectful of the orchard. You are welcome to take pictures but please do not climb in the trees or pick the fruit. Producing quality fruit takes great care and work, if picked incorrectly, trees will become less or non-productive. At different times during the week, you'll be able to purchase apples, pears, and peaches. Those times and dates will be posted once the picking season has begun.